



# ENERGY NOTES



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## Investing to help communities recover faster

While it's been almost eight years since a major hurricane impacted our state, we haven't forgotten the challenges that one brings. We know that our customers and the state's economy depend on us to get communities back up and running safely and as quickly as possible after a storm so lives can return to normal.

That's why we practice year-round to ensure we're ready to respond when a storm strikes. And, why we're accelerating our efforts to strengthen the electric system by investing approximately half a billion dollars over the next three years. This continuing work to strengthen the grid against severe weather will include deploying more wind-resilient equipment throughout the system's backbone and strengthening power lines serving critical community needs, such as hospitals, 911 centers and main business thoroughfares. The effort will help us reduce outages, speed restoration and improve everyday reliability for your business.

Visit [www.FPLblog.com/bizupdate](http://www.FPLblog.com/bizupdate) to hear more about what we're doing for you from FPL President Eric Silagy.

# Preparing your business for hurricane season



FPL hosts an annual exercise to help Florida Health Care Association members, including nursing homes like this one in Lauderdale Lakes, prepare for hurricanes.

Few groups of people are more vulnerable in a major storm than nursing home residents. That's why we work each year with the Florida Health Care Association to help its members prepare for hurricane season.

While nursing homes have very special needs, there are several things all businesses or facilities can do to prepare for storm season:

- » Understand the evacuation level for your location.
- » Take an inventory of your property and equipment.
- » Make any needed repairs to ensure your facility can weather a storm.
- » Make a plan to communicate with employees.

One of the most important steps you can take is to encourage your employees to develop storm plans of their own. Visit [www.FPL.com/storm](http://www.FPL.com/storm) for information, including helpful checklists for your business and your employees.

## It's time to update your contact information

We want to be able to help you quickly after a storm this hurricane season. Having your contact information correct in our system will help us do that. Just log into your account on [www.FPL.com](http://www.FPL.com) to confirm that we have your current phone number, mailing address and email, or to make any needed updates. It only takes a few minutes now to ensure faster help later.



## Storm charge information

Customers will see no change or a slight reduction in the storm charge portion of their bill as part of a routine adjustment effective this month. The charge, a portion of your bill that helps pay for previous hurricane restoration costs and helps to build the reserve for future storms, adjusts periodically throughout the year following Florida Public Service Commission approval.

The storm charge effective June 1 remains at \$1.40 per 1,000 kWh for small, non-demand business customers. Visit [www.FPL.com/rates](http://www.FPL.com/rates) to view information for your specific rate class.



## Stop by for energy advice

Do you have one of these conferences or trade shows on your calendar? Stop by to see us at our FPL booth and learn ways to save energy and money for your business.

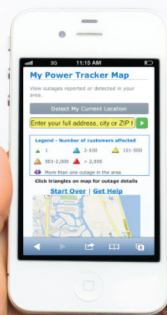
- » **South Florida Hospital & Healthcare Association:** Fort Lauderdale, June 13 – 14
- » **Florida Association of Counties:** Tampa, June 25 – 28
- » **Florida Education Facility Planners Association:** Boca Raton, July 9 – 12
- » **Florida Airports Council:** Lake Buena Vista, July 28 – 31

We can also come to you! Just visit [www.FPL.com/scheduleBEE](http://www.FPL.com/scheduleBEE) for a free energy evaluation at your business with one of our energy experts.

## Did you know?

If your business loses power, you can find the cause, estimated restoration time and more using your smartphone. Just visit [www.FPLmaps.com](http://www.FPLmaps.com) to get the information you need instantly and easily from the FPL Power Tracker. Also, if you don't see your outage on the map, reporting it is just a click away.

We know how important electricity and information are to your business. That's why we're always working to make our system stronger and offering helpful tools to you, like Power Tracker.



Scan QR code with smart device

## Energy Answers



Visit [www.FPL.com/bizenergyanswers](http://www.FPL.com/bizenergyanswers) to submit energy-related questions about your business.

**Q** If there was a hurricane, how long would it take to restore power?

— Mariela D., West Palm Beach

**A** How long it takes to get businesses back up and running depends on the type and extent of damage done. But, we've taken steps to ensure that outages are as short as possible because your business is essential to getting life back to normal for everyone.

For example, we get a head start on response time by pre-positioning workers and equipment, while also securing additional restoration workers from out of state. Having these reinforcements ready to respond as soon as a storm clears helps us get your power back on faster.

Our investments in smart grid technology are another way we're working to speed up restoration for you. This technology helps us pinpoint the location of outages and send crews to the right areas, often before you call us to report your outage.

Visit [www.FPL.com/bizenergyanswers](http://www.FPL.com/bizenergyanswers) to learn how you can get the very latest information from us following a storm.



## In the business of your business.

We've increased reliability for our  
business customers by 28%.

At FPL, we're changing the current. That means we're continuously investing in our system to make sure your lights stay on, your equipment is running and your doors are open. And it's working. Over the last three years, we've improved service reliability for our business customers by 28 percent. But we're not stopping there. We're investing more than \$200 million this year alone to make the electrical grid even stronger. We're working day and night to make sure your business gets electric service that's among the most reliable and affordable in the nation. See how we're changing the current at [www.FPL.com/ChangingTheCurrent](http://www.FPL.com/ChangingTheCurrent)